

User Guide

easierphone



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Introduction

Smartphones can provide a technical challenge. Hidden settings and small buttons can make operating your phone difficult. Good support is difficult to get and hard to provide.

easierphone provides a simpler interface with clear and large navigation buttons to facilitate a confident use of a smartphone for everybody.

easierphone can be remotely supported by another family member, to guarantee a comfortable and easy support of your device by someone you trust.

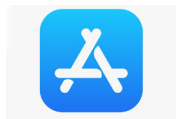
You can download and print this user guide:

<https://easierphone.com/download/3721/>

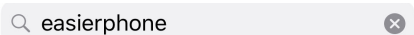
Download

**1**

Make sure your phone is connected to the Internet.

**2**

On your iPhone, click on the App Store Icon.

**3**

In the App Store, search for “**easierphone**”.

**4**

Tap on “**GET**” to install easierphone on your device.

5

Enter your App Store Password, if prompted.
Installing easierphone is free.



6

After the download from the App Store has completed, we recommend to place the easierphone icon in the menubar of your phone for a quick and easy access.

Tap and hold the easierphone icon for a few seconds. When the icons start wiggeling, you can drag the easierphone icon to the menu bar.

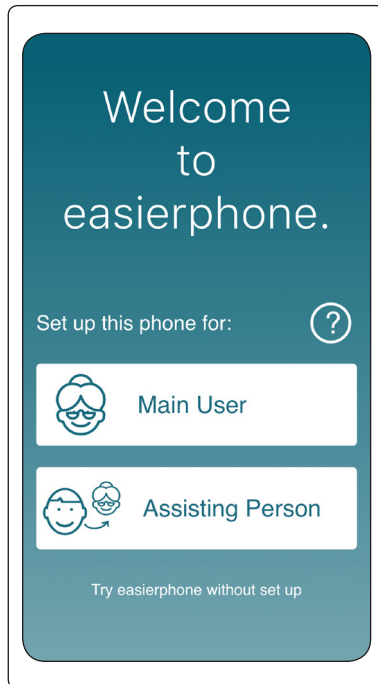


easierphone

7

tap on the easierphone icon to open it.

Setup: Main User



1

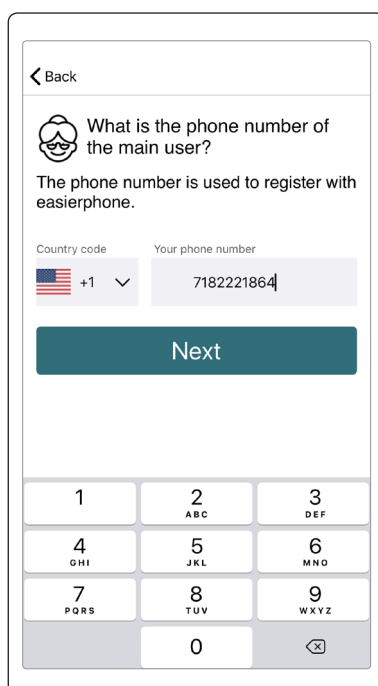
Open easierphone, and choose “**Main User**”

Assisting Person

To setup easierphone for someone else ([Setup: Assisting Person, page 12](#))

Demo Mode

To look at easierphone without user setup You cannot add your own data in Demo Mode.



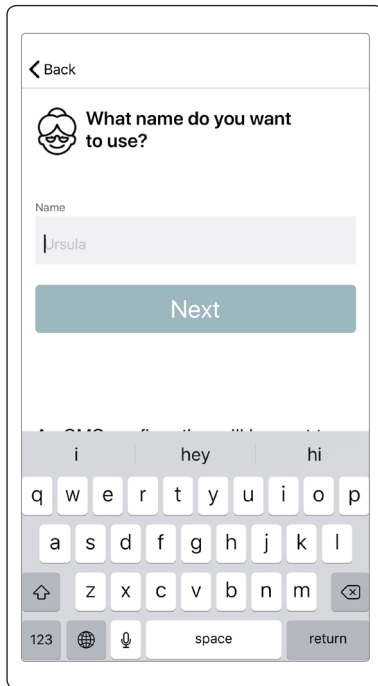
2

Select your country code and enter your phone number.

Continue with “**Next**”.

Why do we ask for your phone number ?

We use your phone number to to make sure only you or the people you invite can see your easierphone data. When Setting up or signing in, an SMS with a verification code is sent to your phone. We do not share your phone number with anyone.



< Back

What name do you want to use?

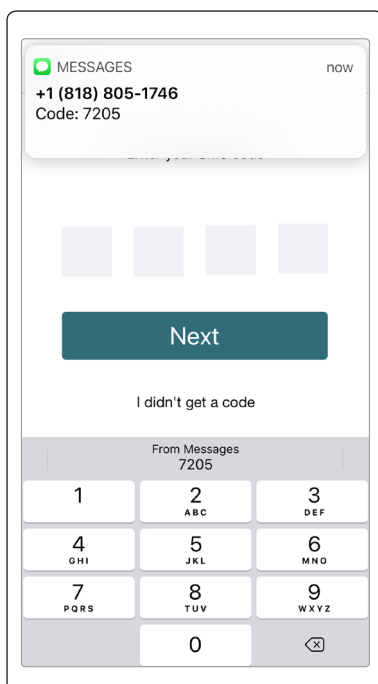
Name

Jrsula

Next

3

Enter your name.
Continue with **“Next”**.



MESSAGES now

+1 (818) 805-1746

Code: 7205

Next

I didn't get a code

From Messages
7205

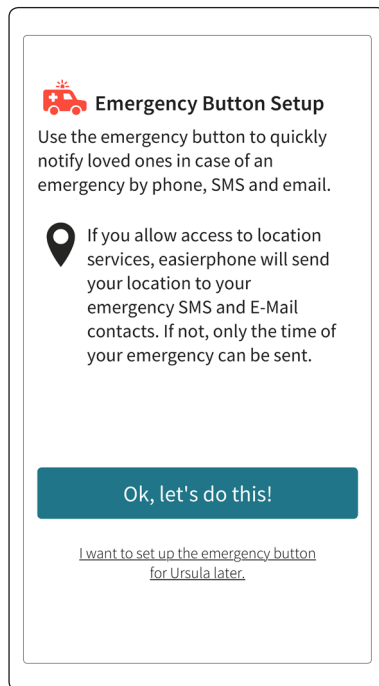
1 2 3
4 5 6
7 8 9
0


4

easierphone sends a SMS Code to verify your phone number.
Please enter the SMS Code you received and continue with **“Next”**.


Setup: Main User

8



 **Emergency Button Setup**

Use the emergency button to quickly notify loved ones in case of an emergency by phone, SMS and email.

 If you allow access to location services, easierphone will send your location to your emergency SMS and E-Mail contacts. If not, only the time of your emergency can be sent.

Ok, let's do this!

[I want to set up the emergency button for Ursula later.](#)

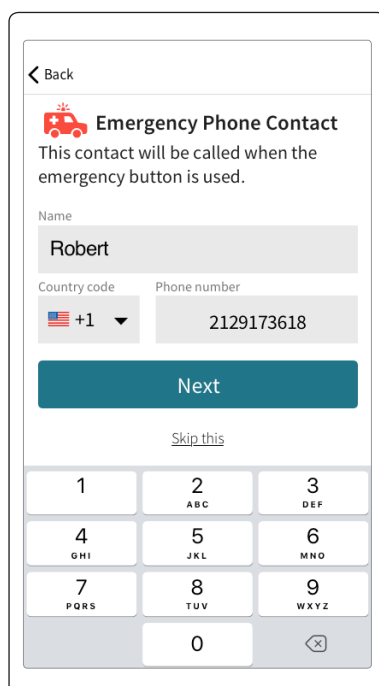
5


Set up your emergency contacts.


Continue by pressing **“OK, let’s do this”**

Please allow the use of location services while you use the app to communicate your location in case of an emergency.

If you want to set up emergency contacts later, skip this setup



 Back

 **Emergency Phone Contact**


This contact will be called when the emergency button is used.

Name
Robert

Country code Phone number
+1 2129173618

Next

[Skip this](#)

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
0		

6

Enter a name and a phone number your emergency phone contact.

Continue with **“Next”**.

Setup: Main User

9

7

Enter a name and the mobile phone number for an Emergency SMS Contact.
Continue with **“Next”**

Emergency SMS

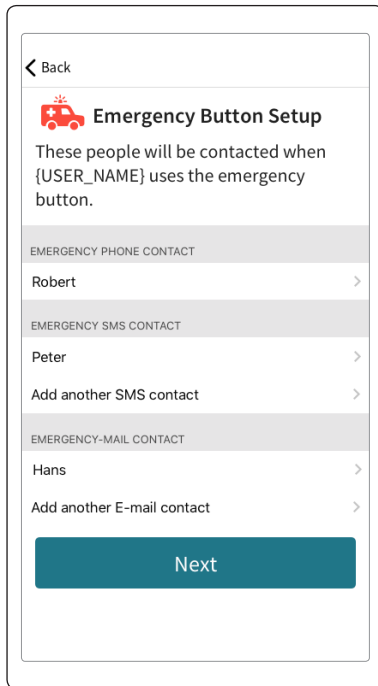
The Emergency SMS Contact can be the same as the Emergency Phone Contact, if it is a mobile number.

(use **“skip this”** if you do not want to set up an emergency email contact)

8

Enter a name and an email-address for an emergency email contact.
Continue with **“Next”**

(use **“skip this”** if you do not want to set up an emergency email contact)

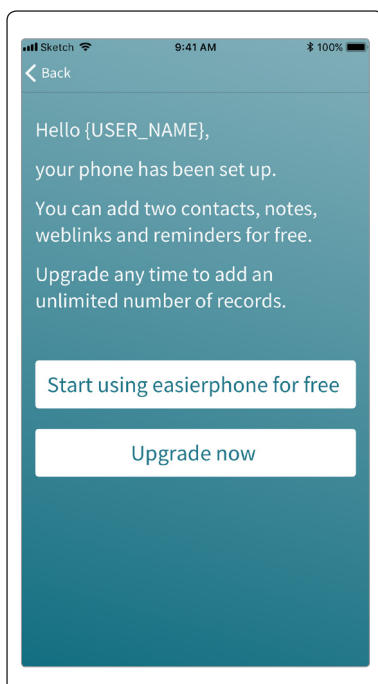


9

Review your Emergency Button Information.
When finished, press **“Next”**

You can add multiple SMS or e-mail emergency contacts.

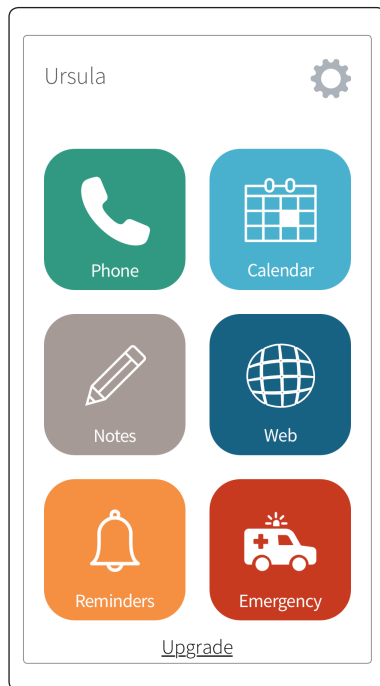
If a call is made with the red emergency button, all emergency contacts will be notified simultaneously. (**See Emergency, page 23**)



10

“Start using easierphone for free”
(with a limit to how many entries you can add).

“Upgrade now” to add an an unlimited number of contacts.
(**Upgrade, page 29**)

**11****You have finished setting up!**

Start using easierphone (Page xx-xx in this user guide)

Please check your emergency setup by making an emergency test call (And advise your emergency contacts of the test).

Setup: Assisting Person

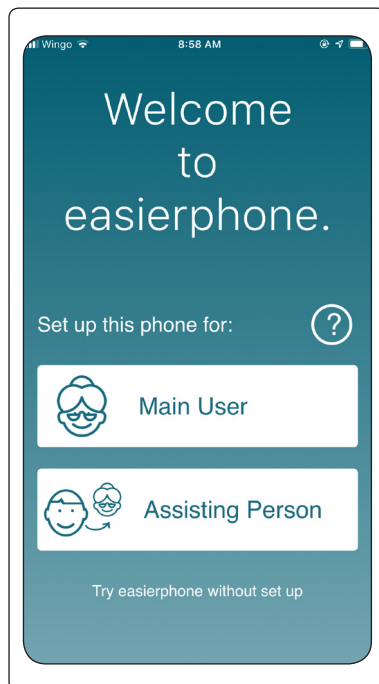
If you would like to assist someone with easierphone on your own device, install easierphone on both devices.



Main User phone



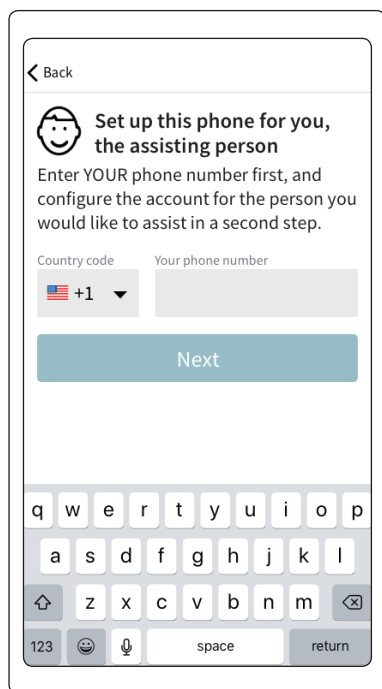
Assisting Person phone



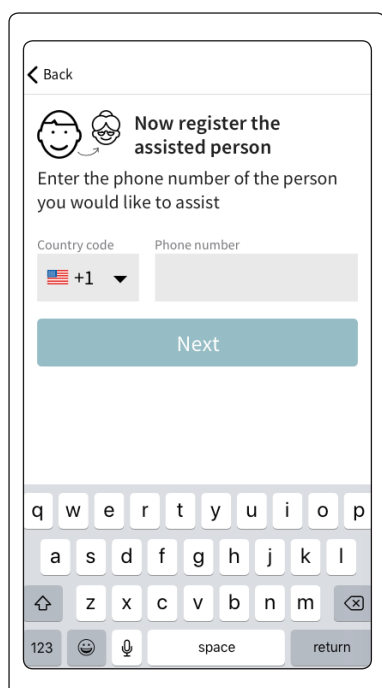
1

On your own Phone, open easierphone and select the option **“Assisting Person”**.



**2**

Enter your own phone number and follow the on-screen instructions to set up your access to easierphone.

**3**

On your own Phone, register the phone number and the name of the person you are assisting. Complete the setup instructions.

Robert, your phone is now set up to assist Ursula with easierphone!

A SMS message has been sent to Ursula with an invitation code to join easierphone.

You can now start add and edit content for Ursula on this phone.

We recommend you set up the Emergency Button on Ursula's device now and test it with the person you are assisting.

Next



4

You have now set up easierphone accounts for yourself and for the person you are assisting. Click **“Next”** to continue.

Ursula (remote)



Phone



Calendar



Notes



Web



Reminders



Emergency

Use Ursula's phone to upgrade



5

You can add entries for the person you are assisting on your own phone or help when they are adding entries themselves on their own phone

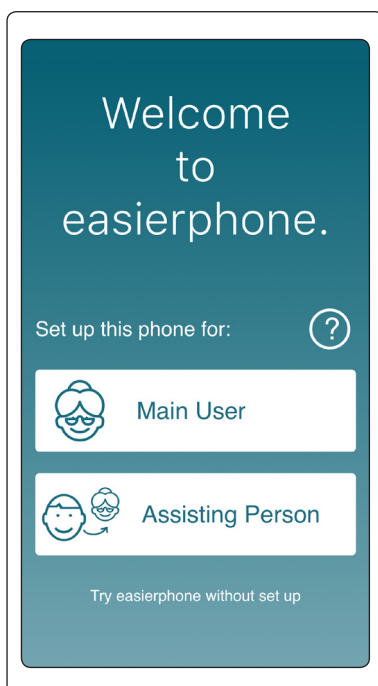
6

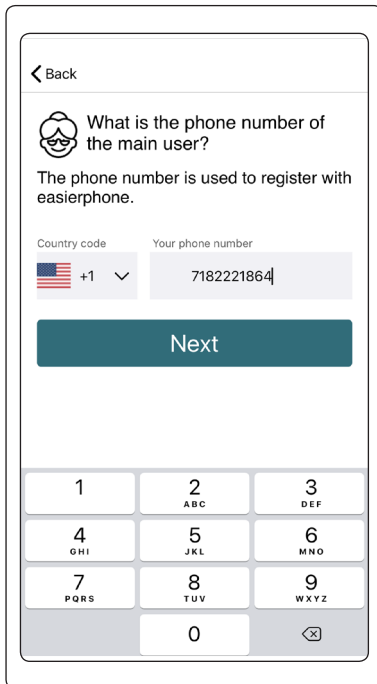
Switch to the phone of the person you are assisting and install easierphone from the App Store on their phone. We recommend to place the easierphone icon in the menu bar of the phone for a quick access.



7

Open easierphone on the phone of the person you are assisting, and select “**Main User**”.






< Back

What is the phone number of the main user?

The phone number is used to register with easierphone.

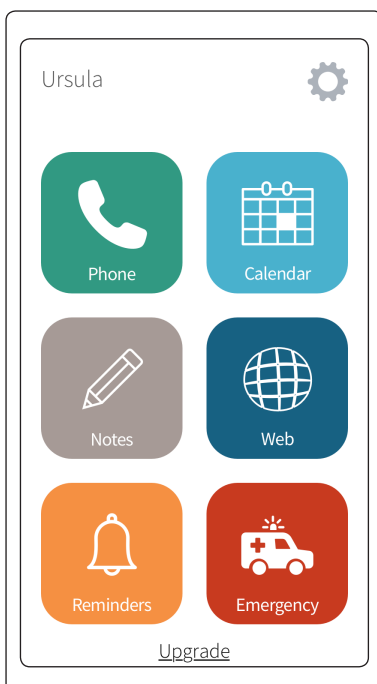
Country code: +1  Your phone number: 7182221864

Next

1 2 3
4 5 6
7 8 9
0

8

Enter the phone number of the person you are assisting and confirm the account with the SMS confirmation code sent to that number.



Ursula

Phone Calendar

Notes Web

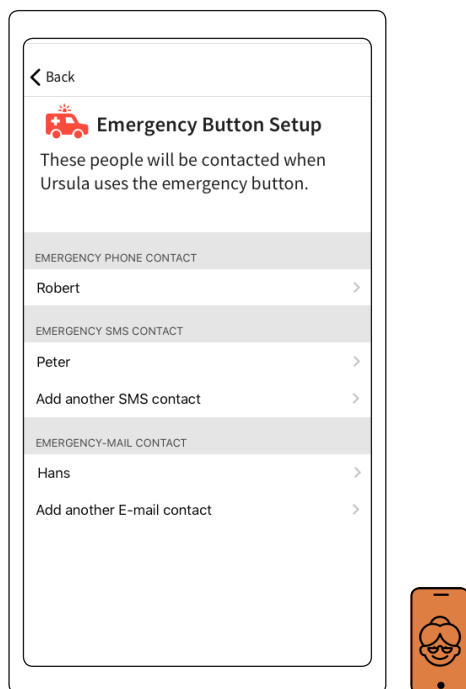
Reminders Emergency

Upgrade

9

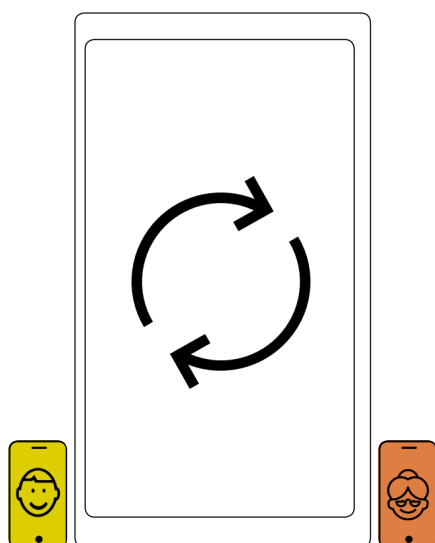
On the home screen, tap the “**Emergency**” button. When prompted, Set up the emergency contact information.



**10**

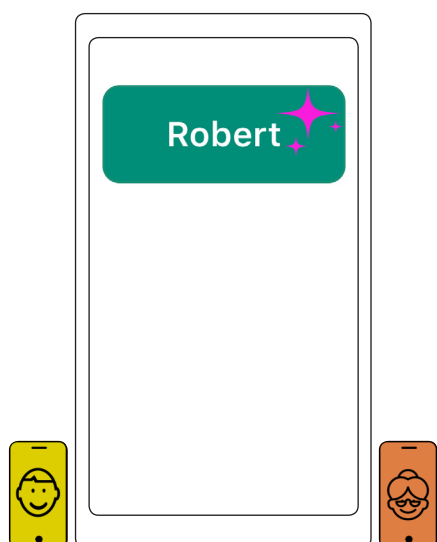
Set up an emergency phone number, and optionally emergency SMS Numbers and emergency email addresses to be contacted in case of an emergency

The emergency contact info can always be edited in the Settings - Edit Emergency Contacts.

**11**

The setup is now complete. Entries can be made and modified on both devices and are synchronized immediately.

Please check the emergency setup by making an emergency test call from the device of the person you are assisting (**Emergency, page 23**)

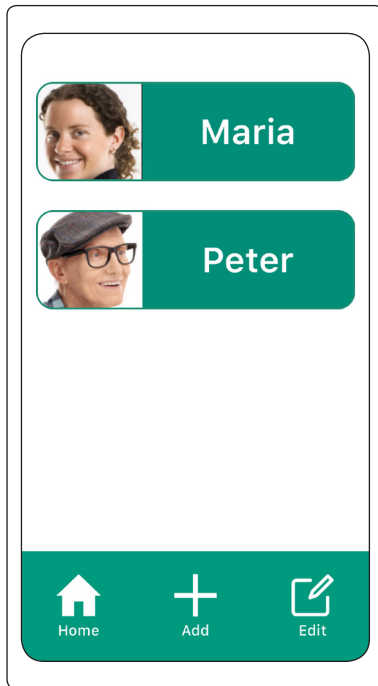


12

New entries made by the assistant are marked with a pink star to indicate to the main user they have been added remotely. The pink star only appears on newly added entries.

If you would like to revoke the assistant's access to easierphone: **Revoke remote access and change User Code, Page 28**

Phone



Making a Phone Call

Select a contact by tapping on the large contact buttons. Confirm to make a call.

“**Home**” : return to the main screen

“**Add**”: add another phone contact

“**Edit**”: Change the order of the list or edit phone contacts



Adding / Editing Contacts

Tap on the screen to bring up the keyboard. Type your entry. Click “**hide keyboard**” when you are done and save your entry by clicking “**save**”

“**Cancel**” : Cancel the entry without saving it

“**Contacts**”: Import a contact from the iOS address book

“**Save**”: Saves the entry and returns to the contact list

Calendar



Using the Calendar

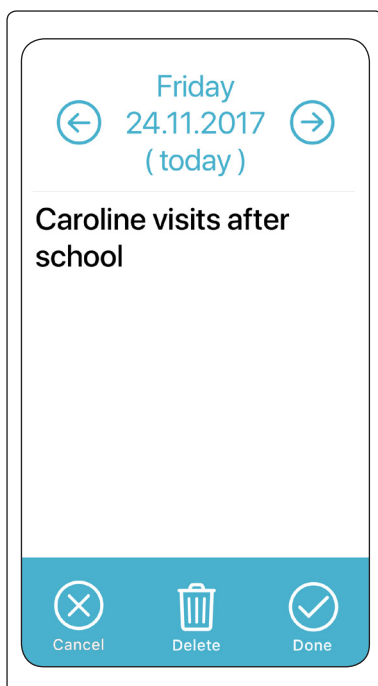
Tap on any date number to make entries or see what goes on on that day.

All days with an entry are marked with a pink frame. Entries which have been added remotely are marked with a pink star.

“**Home**”: return to the main screen

“**Days**”: displays day or month view

“**Today**”: open the page for the current day.



Adding / Editing Calendar Entries

Tap on the screen to bring up the keyboard. Type your entry.

Click “**hide keyboard**” when you are done.

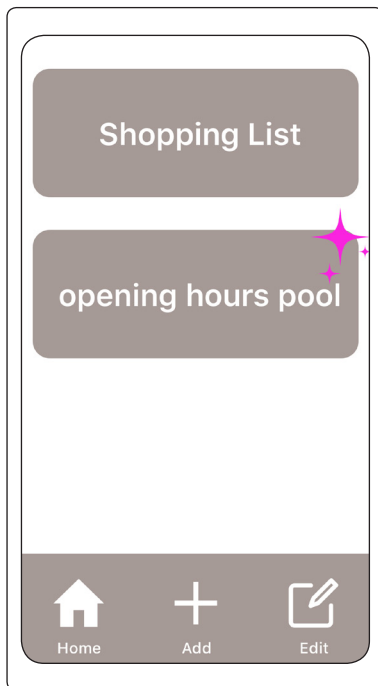
Save your entry by clicking “**save**”

“**Cancel**”: Cancel the entry without saving it

“**Delete**”: Deletes and existing entry

“**Done**”: Saves and returns to the calendar overview

Notes



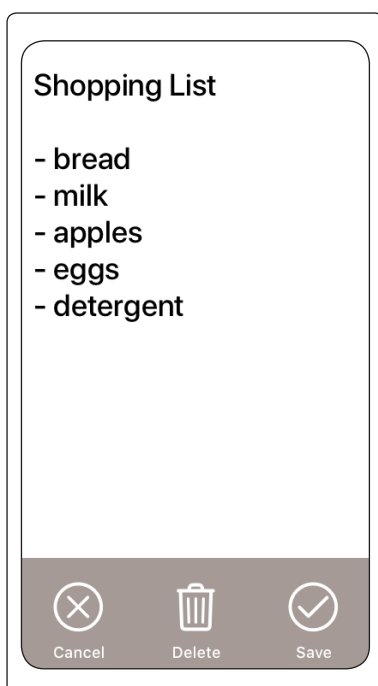
Using Notes

Tap on any note button to see the note in detail.
Click **“Cancel”** to return to the overview.
Entries which have been added remotely are marked with a pink star.

“Home” : Return to the main screen

“Add”: Add a new note

“Edit”: Change the order of the list or edit the notes



Viewing and Editing Entries

Click in anywhere in the text field to bring up the keyboard. When you are done, click **“hide keyboard”** and click **“save”** to save your entry.”

“Cancel” : Cancel the entry without saving it

“Delete”: Deletes and existing entry

“Save”: Saves the entry and returns to the notes list

Web



Using Web Buttons

Add weblinks to quickly access your favourite websites with large buttons.

Pressing a web button will open the registered web page within easierphone..

Entries which have been added remotely are marked with a pink star

“Home” : Return to the main screen

“Add”: Add a new web button

“Edit”: Change the order of the list or edit the web buttons



Viewing and Editing Entries

When adding or editing a button:

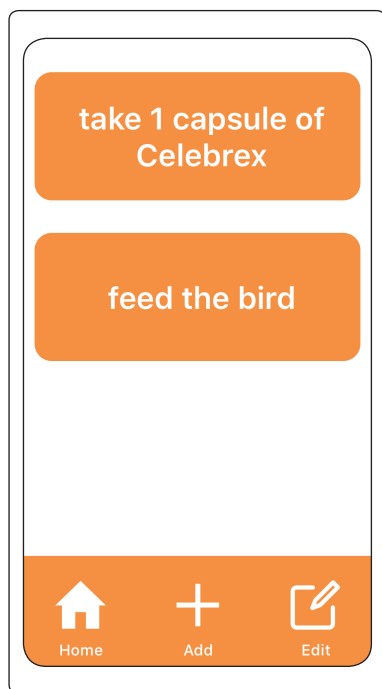
Enter a name for the button.

Enter the web address.

“Cancel” : Cancel the entry without saving it

“Save”: Saves the entry and returns to the web link list

Reminders



Using Reminders

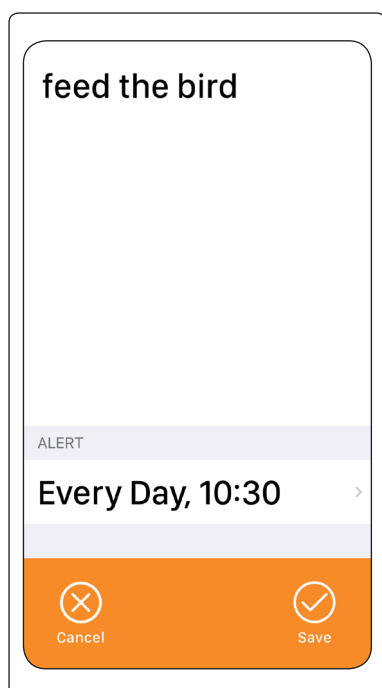
Set Reminders for single or for repeating events (e.g. taking your medicine). You will get a system notification to remind you at the right time.

When using Reminders for the first time, you will be asked to allow reminders for easierphone on your phone. Allowing it is needed for Reminders to work.

“**Home**”: Return to the main screen

“**Add**”: Add a new note

“**Edit**”: Change the order of the list or edit the reminders



Adding and editing Reminders

Enter text to name a new reminder, then press “**hide keyboard**”

Set an Alarm for when you would like to be reminded. Choose a day and a time for the reminder.

If it is a repeating reminder, set the repeat time (Every Day, Every Week, etc..).

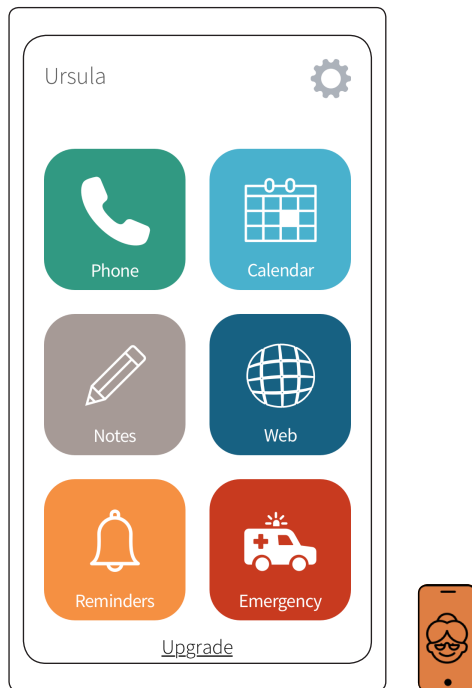
Press “**Done**” to close the time selection window.

Press “**Save**” to save this new reminder.

“**Cancel**”: Cancel the entry without saving it

“**Save**”: Saves the entry and returns to the reminders list

Emergency



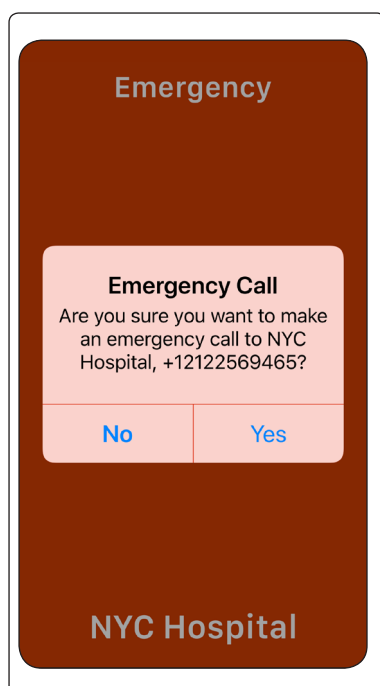
Using the Emergency Button

Press the Emergency Button on the Home Screen

If no Emergency contact have been setup, you will be asked to setup emergency contacts before you can use the emergency button.

Please set up

- emergency phone contact (mandatory)
- emergency sms contacts (optional)
- emergency sms contact (optional)



Confirming Emergency Call

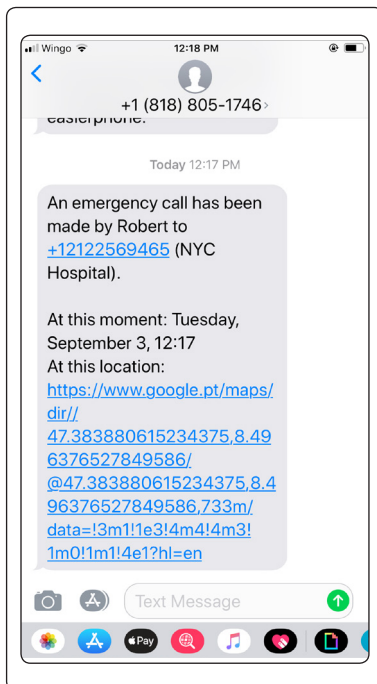
When using the emergency button you will be asked to confirm the emergency call

” No”

The emergency call is not made

” Yes ”

- An emergency call is made to the emergency phone contact
- SMS messages are sent to your emergency sms contacts
- Email messages are sent to your emergency email contactst



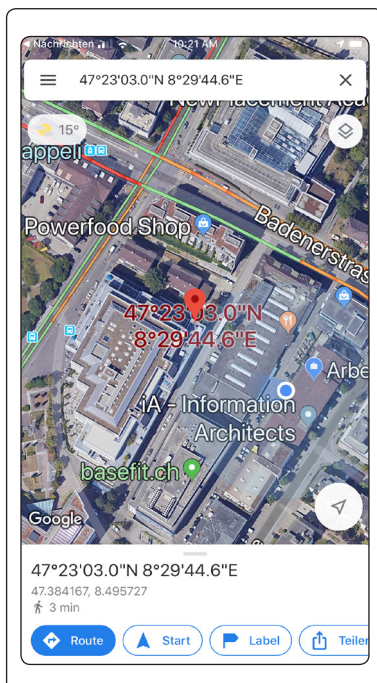
Receiving an Emergency Message

The emergency SMS or email message from someone who has registered you as their emergency contact contains:

- Name of the Person who made the call
- Number and Name the call has been made to
- Time the call has been placed
- Location the call was made from (click on the link to open on a map)



To share the location in an Emergency, location sharing must be allowed for easierphone on the main user's device



Emergency Location

Click on the location link in the emergency SMS or email message to see the location of the person who made the emergency call.



Settings

Adapt easierphone to your personal preferences.

All Setting can be remotely edited by an assisting user

General

allow user to edit	On = user can edit, add or delete entries. Off = For a person who needs a much simpler interface. Editing buttons are not visible and editing of entries is not possible.
button vibration	On = pressing a button gives a haptic feedback (vibration of iPhone) Off = pressing a button has no haptic feedback
button sounds	On = buttons make a sound when pressed Off = buttons make no sounds when pressed
Larger Text	Choose between 3 type sizes for easierphone : small, regular or large
Language	Choose the language of the easierphone Interface
Notification	Link to the iOS Settings for easierphone to edit Notifications and Location Services
Privacy Policy	Link to our privacy policy
Terms of Use	Link to our terms of use

Select Features

Show Phone	On = Phone is shown on home screen Off = Phone is hidden on home screen.
Show Calendar	On = Calendar is shown on home screen Off = Calendar is hidden on homescreen
Show Notes	On = Notes is shown on home screen Off = Notes is hidden on homescreen
Show Web	On = Web is shown on home screen Off = Web is hidden on homescreen
Show Reminders	On = Reminders is shown on home screen Off = Reminders is hidden on homescreen
Show Emergency	On = Emergency button is shown on home screen Off = Emergency button is hidden on homescreen

Emergency Button Setup

Emergency Phone Contact	This contact will be called when the red emergency button is used to place a call
Emergency SMS Contact.	These contacts will receive an SMS containing the time, location and number called when the red emergency button is used to place a call.
Emergency Email Contact	These contacts will receive an Email containing the time, location and number called when the red emergency button is used to place a call.

Upgrade

Upgrade	Upgrade allows to add an unlimited number of entries to easierphone .
Restore Upgrade	If the upgrade has been made previously with this Apple ID, upgrade will restore the purchase.

Active User

{your Name}	Edit your user name.
Phone Number	The phone number cannot be changed.
User Code	User Code can be given to someone who needs to access your account remotely (to support you or manage entries for you).
Revoke remote access and change User Code	Change the User Code to terminate all remote access to your easierphone account. If someone needs to access your account remotely again, you need to tell them with the new user code first.

Switch Active User

(select a user)	If you support other users of easierphone, they are listed here. Selecting the user will change easierphone to that user's account. You can switch back to your own account by selecting your own account (Main user) again. Changes affect only the account of the active user selected here.
Add Users	Add easierphone accounts of other users to your phone if you wish to support them remotely.

Write to us !

send us a message

opens an email client with a message window addressed to us. We'd love to hear from you!

Upgrading easierphone

Installing easierphone is free.

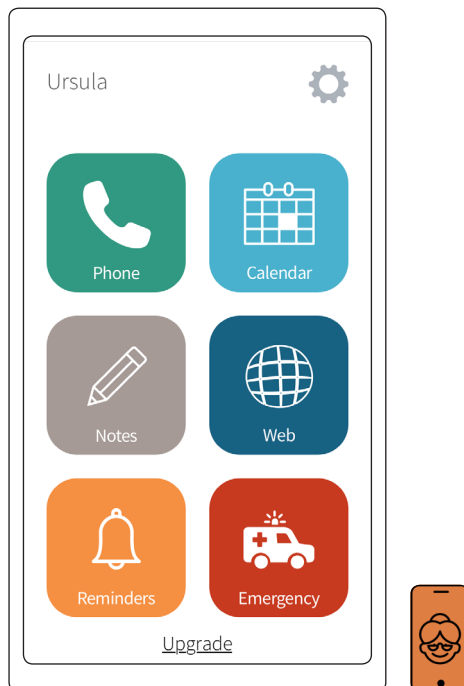
If you would like to add more than 2 entries per category, you need to “**upgrade**” easierphone.

This is a one-time purchase (\$25 or similar in your local currency in the App Store) which will allow you to use easierphone without any limits.

If you are assisting someone with easierphone, please make the purchase on the main user's phone. (The Main user is the assisted user).

If the main user account is upgraded, anyone managing this account remotely can add unlimited entries, too (If you are supporting someone else with easierphone, you do not need to purchase easierphone on your own device).

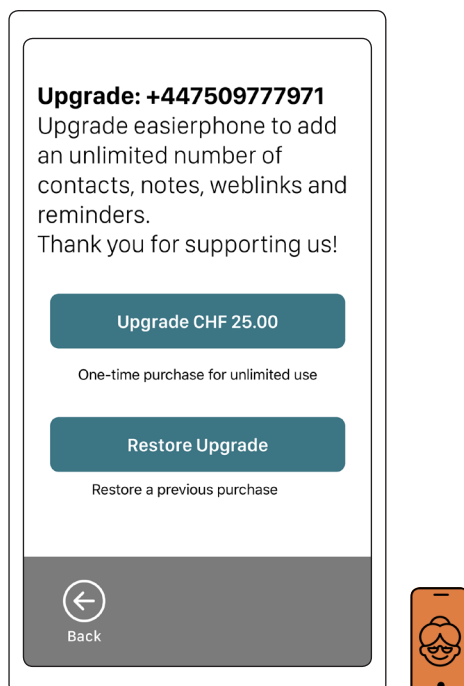
Thank you for supporting the development of easierphone !



1

On the main user's phone, tap **“upgrade”**

You can also access the upgrade screen in easierphone Settings / Upgrade



2

The phone number at the top of the screen shows the account to upgrade

Click **“upgrade”** and confirm the payment through the App Store. The price for the upgrade will be shown in your local currency.

Use **“Restore Upgrade”** if you have previously made the upgrade for this phone number